Mission, Vision & Values

**MISSION:** Improving health through excellence and compassion.

**VISION:** To be the healthcare provider and employer of choice for Southeast Arkansas.

**VALUES:** CARES
- Compassion
- Accountability
- Respect
- Excellence
- Safety
Mission:
Improving health through excellence and compassion.

Vision:
To be the healthcare provider and employer of choice for Southeast Arkansas.

Values:
CARES
- Compassion
- Accountability
- Respect
- Excellence
- Safety
It’s safe to say that the healthcare industry hasn’t had a year like this one in a very long time. In fact, not since the Spanish Flu in 1919 has the entire country been handicapped by a medical pandemic as we have by COVID-19. However, we have seen the silver lining of this storm cloud on many occasions, and COVID-19 has taught us a lot of important lessons.

As the first hospital in Arkansas to identify a COVID-19 patient, we put into practice our extensive plan for dealing with a long-lasting medical emergency and have seen it work on every level. From staffing to equipment and supplies to safety precautions, we have been and continue to be prepared for whatever this virus throws at us. We have witnessed our staff members meet these unique challenges and go far beyond what is expected of them, with a passion and dedication that is awe-inspiring. We have also been touched by the support and trust of the community, who has continued to rely upon us for their medical care and who has been understanding of the limitations we must all operate under at this time.

We have always known that Jefferson Regional is an exceptional healthcare organization, and the demands of 2020 have proven it beyond the shadow of a doubt.

Of course, there have been other developments over the last year besides COVID-19 – new physicians, new hospital projects and great strides forward in existing programs. I think you will see that it is a snapshot of healthcare as a living, breathing thing: challenged at times, victorious at others, mindful of our history and excited for the future, always pushing through to achieve the necessary outcome but continuously looking forward. This is Jefferson Regional.
Jefferson Regional Receives High Marks

HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) is a national survey that asks patients about their experiences during a recent hospital stay. The HCAHPS results posted on Hospital Compare (Medicare.gov) allow consumers to make fair and objective comparisons between hospitals and review state and national averages on important measures of patients’ perspectives of care. Many consumers think that hospitals in larger cities are better. However, based on Jefferson Regional’s survey results, that is not always the case. Jefferson Regional has focused on improving the patient experience over the last several years and our patients are seeing the difference!
During the past year, Jefferson Regional has continued to place the primary emphasis on quality, patient experience and our employees – our most valuable asset. As a result, great strides were made in our HCAHPS patient satisfaction surveys. One of our hospital-wide goals was to improve each section of the survey, and we improved in nine out of ten categories. More importantly, we were recognized as scoring in the 71st percentile in Doctor Communication, 74th percentile for Responsiveness of Staff, 83rd percentile for Communication about Medications, and 85th percentile in Pain Management. Increasing Overall Rating of the hospital was another goal, and significant improvement was made, as the score increased six percentage points in fiscal year 2020.
Patient Satisfaction Improvements – Emergency Department

As one of the busiest in the state, the Jefferson Regional Emergency Department moves quickly and efficiently, but the focus on patient experience is always a priority. Over the past two years, we have seen consistent improvements in all the ratings.

“The staff, everybody there is polite and excellent in taking care of me. I was very happy with the way they treated me. I’d go back there in a heartbeat.”

“I just love the ED and the nurses I think they do a great job. I told them it was my second home. I wouldn’t go anywhere else and that’s about all I can say, it’s just great.”

– Jefferson Regional Patients
In November 2019, Jefferson Regional was invited to present a case study on our strategies to increase employee & patient engagement at the Press Ganey National Client Conference in Orlando, Florida. Jefferson Regional is proud to be recognized on a national level for outstanding work in improving the patient and employee experience!
Employee Recognition

Part of Jefferson Regional’s vision is to be the employer of choice for Southeast Arkansas, and we know the importance of recognizing our employee’s contributions.

THE DAISY FOUNDATION

Gloria Daniel, RN  
JULY 2019

Cassie Cox, RN  
AUGUST 2019

Laurin Pooree, RN  
SEPTEMBER 2019

Tanya Jackson, RN  
OCTOBER 2019

Gail Parker, RN  
NOVEMBER 2019

Gwen LaPoole, RN  
DECEMBER 2019

Amber Helms, RN  
JANUARY 2020

Terri Morton, RN  
FEBRUARY 2020

Jaye Rupe, RN  
MARCH 2020

Jessica Blasengame, RN  
APRIL 2020

Kaitlyn Socia, RN  
MAY 2020

Elizabeth Wheeler, RN  
JUNE 2020
Once a month, an award is given to an employee and a nurse for outstanding performance in their job. The WOW Award winners are chosen by other employees; The DAISY Award for Exceptional Nurses is part of a national program and nominations come from patients or family members.
Leading through the COVID-19 Pandemic

On March 11, 2020, Jefferson Regional diagnosed the first COVID-19 positive patient in the state of Arkansas, and in that moment, everything changed. Within an hour of implementing our action plans, our COVID-19 response team had been notified, the command center was being set up and decisions were being made minute by minute to protect our patients, visitors and employees.

As our response teams were activated, we also began a crucial dialog with the community, responding to press inquiries and keeping our social media followers updated on hospital visitation changes as well as symptoms of this new virus. A COVID-19 page was added to our employee intranet and to the Jefferson Regional website. This allowed our employees and the public to get the most up to date information about COVID-19 at Jefferson Regional. We also quickly established a COVID-19 Hotline, which was operational 24 hours-a-day with clinical staff members manning the line. Callers with symptoms were given appointments for obtaining a COVID-19 test.

The command center team has been very active, making decisions about all aspects of our COVID response. The team was responsible for testing of employees and patients, communication of test results from the Arkansas Department of Health and assigning employees to work at the hospital entrance screening stations. They also developed and distributed educational materials for our staff and community, made decisions about patient placement and developed staff work assignments for positive and pending COVID units. In addition, the command center team coordinated testing for nursing homes and community partners, developed
ways to obtain and distribute Personal Protective Equipment (PPE), and any other needs related to COVID-19. We quickly saw that our efforts were effective. Arkansas Governor Asa Hutchinson said on March 18th: “Jefferson Regional has been an extraordinary partner. They are on the front line and I appreciate them, they are doing an extraordinary job.” On June 9, the Governor traveled to Pine Bluff to broadcast his daily COVID-19 update from Jefferson Regional.

Through long-term emergency planning and good contacts, we have not encountered a shortage of PPE, clinical employees or patient beds. However, the financial impact has been significant, and we are slowly recovering. While no one knows exactly what the future holds regarding COVID-19, we feel certain that Jefferson Regional is prepared to handle it quickly, effectively, and in the best interest of our patients and employees.
Jefferson Regional employees are among the most valuable assets in this organization. Over the last several years, changing the culture of the hospital has been a primary focus and one of the ways employee engagement is measured is through employee surveys. This year, due to COVID-19, the traditional survey was not used. Instead, a COVID-19 specific survey was launched to obtain feedback from Jefferson Regional employees. The results of the surveys indicated that 90% of Jefferson Regional employees agree or strongly agree that the work they do makes a real difference. Employees also gave us a very high rating on how well departments work together (78th percentile).
Jefferson Regional has changed HealthCare Plus to HealthWorks, an exclusive occupational health facility. We offer area industry a variety of health-related services including preemployment drug screens, DOT physicals and same day medical appointments.

For many years, Jefferson Regional has been providing expert, compassionate care to cancer patients across South Arkansas. Now, we’re excited to be consolidating all of our cancer services into one, convenient location.

The second floor of Jefferson Professional Center I (JPC I) will be dedicated to the Jefferson Regional Cancer Center. Office space for Hematologists/Oncologists Asif Masood, M.D. and Abid Mohiuddin, M.D. will be located there, as well as our Infusion Center, which provides chemotherapy and other treatment options for cancer patients. Those individuals also enjoy an extra level of confidence because the hospital is right across the street, and our physicians are on call 24-hours-a-day, seven-days-a-week – available whenever they are needed.
Jefferson Regional’s cardiology program continues to grow with new physicians and ongoing service upgrades. Cardiologist Jainil Shah, M.D. has joined Ayman Alshami, M.D., Ricki Fram, M.D. and Nick Willis, M.D. at Jefferson Regional Cardiology Associates. At the same time, we just completed an upgrade of one of our existing cath labs with brand new equipment and software. This technology will provide high quality cardiac imaging with excellent visibility and a significantly lower radiation dose rate.

We are excited to announce that Arkansas Children’s in association with Jefferson Regional will be establishing a new pediatric clinic located in close proximity to the existing Jefferson Regional Children’s Clinic. The facility is expected to be approximately 10,000 square feet with 14 exam rooms.
Our hospital has also established an affiliation with Washington Enterprises, a Little Rock psychiatric Services group led by Abeer Washington, M.D. This agreement provides psychiatric care for our patients 365-days a year, and helps us achieve our goals in psychiatric care such as length of stay, quality targets, readmissions and cost efficiencies.

Long-time community physician Amy Cahill, M.D., OB/GYN has joined Jefferson Regional’s physician network. We believe this partnership will help us strengthen our existing OB/GYN practices and grow our women’s health program.
Physician Recruitment

Jefferson Regional is pleased to have recruited more exceptional physicians over the last year in several different specialties. They include:

J.R. Taylor, M.D.  
General Surgery

Jainil Shah, M.D.  
Cardiology

Nabeel Siddiqui, M.D.  
Pulmonology

Chris Steel, M.D.  
Anesthesiology

Engaging Physicians

Jefferson Regional’s Medical Staff & Provider Engagement team has been active this year, especially during the COVID-19 pandemic. Two events were held for providers: Dr. Carrie Hyde presented “Safe Opioid Prescribing & Pain Management” and Dr. Heather Moore presented “Starting the Conversation: Palliative Care”. Dr. Naznin Jamal started the Jefferson Regional lecture series during the COVID-19 pandemic to provide updates to area physicians. This was very well received so she organized a monthly call and expanded the covered topics beyond COVID-19.
Nursing Recruitment & Retention

Nursing Agency Reduction

All hospitals must rely on agency nurses from time to time, but it is a significant expense and one that Jefferson Regional has been diligently trying to reduce. We are extremely pleased with efforts to acquire permanent, full-time nurses, dropping to only six agency nurses at the end of fiscal year 2020.
Nurse Residency

Nursing turnover has also decreased from 16.8% in 2018 to 13.2% in fiscal year 2020, and we believe that a big part of our improvement in nursing retention is because of the Jefferson Regional Nurse Residency Program. Instead of simply placing newly graduated nurses on the floor, we give them additional training as well as a mentor for six months, creating an opportunity to reduce some of the stress that new nurses experience in their first jobs. Since July 2019, 36 nurses have enrolled in the residency program, and 31 are still here, a retention rate of 86%.

PATHS Program for Nurses

Formerly known as the Clinical Career Ladder, the PATHS program encourages Registered Nurses to advance their knowledge and careers through study and application of educational coursework. Points are awarded based on experience and financial incentives ranging from $2,500 to $7,500 are awarded based on the level of competency achieved. Since the beginning of the program, 27 nurses have been chosen for the PATHS program, and 26 are still employed here, a retention rate of 96%.
There are a multitude of benefits to having an on-campus school for nursing students, and we are proud to continue providing that service after more than 40 years. The school has grown in many ways, including the transition to a seventeen-month Associate’s Degree program, with new classes starting twice a year. This year, the School of Nursing has been working hard to improve their NCLEX (National Council Licensure Examination) pass rates. There have been changes to the admission criteria, ensuring that all requirements are geared towards a focus on nursing education. Changes in curriculum include tighter grading policies, higher passing grade requirements, additional pharmacy classes and a standardized level of difficulty for test questions that are in line with testing in the NCLEX style.
In 2020, Jefferson Regional was honored to receive the Large Hospital of the Year award from *Arkansas Business* magazine, recognizing a facility with 100 beds or more. Each year, *Arkansas Business* presents Healthcare Heroes awards to recognize healthcare providers, both facilities and individuals, who are doing great things in Arkansas. The criteria for Large Hospital of the Year includes providing safe, patient centered care with an eye for collaboration and new ways of serving the community.
Heart to Heart - In February of 2020, Jefferson Regional invited the public to observe Heart Month by hearing from two of our cardiologists. Partnering with Relyance Bank, we served lunch at the Pine Bluff Country Club and held a question and answer session with Ayman Alshami, M.D. and Nick Willis, M.D. of Jefferson Regional Cardiology Associates.
In February of 2020, Jefferson Regional invited the public to observe Heart Month by hearing from two of our cardiologists. Partnering with Reliance Bank, we served lunch at the Pine Bluff Country Club and held a question and answer session with Aymen Alshami, M.D. and Nick Willis, M.D. of Jefferson Regional Cardiology Associates.
Arkansas Rural Health Partnership
The Arkansas Rural Health Partnership (ARHP) is a public nonprofit comprised of 14 member hospitals across South Arkansas. Together it continues to expand, nurture and provide programs throughout 16 counties.

Over the past decade, ARHP has obtained over $12M in grant funding and successfully implemented and sustained 52 grant-funded programs. As the largest hospital facility within ARHP, Jefferson Regional plays a leading role in setting, supporting and executing the group’s mission of creating and implementing sustainable community solutions to improve the healthcare infrastructure and strengthen healthcare delivery in rural Arkansas.

In 2019, Jefferson Regional led a group of ARHP hospitals and physicians in the creation of a clinically integrated network (CIN). Arkansas Rural Hospital Partnership Clinically Integrated Network, LLC was certified as a Medicare Accountable Care Organization (ACO), responsible for coordinating the care of approximately 7,500 Medicare covered lives. Clinically integrated networks are designed to coordinate the efforts of healthcare providers for the purpose of improving the health of a population while reducing the overall cost of care.
# Financial Performance

## Assets

<table>
<thead>
<tr>
<th>Description</th>
<th>June 30, 2020</th>
<th>June 30, 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>35,864,568</td>
<td>661,875</td>
</tr>
<tr>
<td>Patient accounts receivable</td>
<td>22,262,061</td>
<td>32,310,379</td>
</tr>
<tr>
<td>Other current assets</td>
<td>25,251,362</td>
<td>12,214,816</td>
</tr>
<tr>
<td>Invested reserves</td>
<td>129,044,787</td>
<td>142,565,906</td>
</tr>
<tr>
<td>Property, plant &amp; equipment</td>
<td>75,876,430</td>
<td>78,484,691</td>
</tr>
<tr>
<td>Other non-current assets</td>
<td>6,126,119</td>
<td>4,892,787</td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td><strong>$ 294,425,327</strong></td>
<td><strong>$ 271,130,454</strong></td>
</tr>
</tbody>
</table>

## Liabilities

<table>
<thead>
<tr>
<th>Description</th>
<th>June 30, 2020</th>
<th>June 30, 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating line of credit</td>
<td>–</td>
<td>2,980,688</td>
</tr>
<tr>
<td>Accounts payable</td>
<td>11,694,754</td>
<td>11,290,440</td>
</tr>
<tr>
<td>Accrued expenses &amp; other current liabilities</td>
<td>16,494,814</td>
<td>12,309,567</td>
</tr>
<tr>
<td>Advances from third-party payors</td>
<td>30,808,479</td>
<td>–</td>
</tr>
<tr>
<td>Long-term debt</td>
<td>24,501,419</td>
<td>26,899,706</td>
</tr>
<tr>
<td>Other long-term liabilities</td>
<td>18,226,000</td>
<td>13,837,036</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td><strong>$ 101,725,466</strong></td>
<td><strong>$ 67,317,417</strong></td>
</tr>
</tbody>
</table>
### Financial Results & Net Assets

<table>
<thead>
<tr>
<th></th>
<th>June 30, 2020</th>
<th>June 30, 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient service revenue</td>
<td>170,893,316</td>
<td>180,514,964</td>
</tr>
<tr>
<td>Other operating revenue</td>
<td>19,281,369</td>
<td>7,185,212</td>
</tr>
<tr>
<td>Provider relief funds &amp; other support</td>
<td>10,805,863</td>
<td>–</td>
</tr>
<tr>
<td><strong>Total operating revenues</strong></td>
<td><strong>$ 200,980,548</strong></td>
<td><strong>$ 187,700,176</strong></td>
</tr>
<tr>
<td>Salaries, wages, benefits &amp; agency personnel</td>
<td>102,719,474</td>
<td>102,115,822</td>
</tr>
<tr>
<td>Supplies, utilities, services &amp; other expenses</td>
<td>104,676,890</td>
<td>86,876,346</td>
</tr>
<tr>
<td>Depreciation, amortization &amp; interest</td>
<td>11,950,438</td>
<td>12,500,632</td>
</tr>
<tr>
<td><strong>Total operating expenses</strong></td>
<td><strong>$ 219,346,802</strong></td>
<td><strong>$ 201,492,800</strong></td>
</tr>
<tr>
<td><strong>Operating loss</strong></td>
<td><strong>$ (18,366,254)</strong></td>
<td><strong>$ (13,792,624)</strong></td>
</tr>
<tr>
<td>Realized investment return &amp; other income</td>
<td>8,034,448</td>
<td>6,515,158</td>
</tr>
<tr>
<td>Deficiency of revenues over expenses</td>
<td>(10,331,806)</td>
<td>(7,277,466)</td>
</tr>
<tr>
<td>Unrealized investment return &amp; other net asset changes</td>
<td>(781,370)</td>
<td>2,607,173</td>
</tr>
<tr>
<td>Decrease in net assets</td>
<td>(11,113,176)</td>
<td>(4,670,293)</td>
</tr>
<tr>
<td><strong>Total net assets, beginning of year</strong></td>
<td><strong>$ 203,813,037</strong></td>
<td><strong>$ 208,483,330</strong></td>
</tr>
<tr>
<td><strong>Total net assets, end of year</strong></td>
<td><strong>$ 192,699,861</strong></td>
<td><strong>$ 203,813,037</strong></td>
</tr>
</tbody>
</table>
### Key Measures

#### Volume Statistics

<table>
<thead>
<tr>
<th></th>
<th>June 30, 2020</th>
<th>June 30, 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admissions</td>
<td>9,979</td>
<td>10,476</td>
</tr>
<tr>
<td>Patient days</td>
<td>48,901</td>
<td>49,922</td>
</tr>
<tr>
<td>Average daily census</td>
<td>134</td>
<td>137</td>
</tr>
<tr>
<td>Surgeries</td>
<td>5,541</td>
<td>6,492</td>
</tr>
<tr>
<td>Deliveries</td>
<td>660</td>
<td>664</td>
</tr>
<tr>
<td>Outpatient visits</td>
<td>150,713</td>
<td>161,699</td>
</tr>
<tr>
<td>Emergency department visits</td>
<td>40,056</td>
<td>45,043</td>
</tr>
<tr>
<td>Network physician encounters</td>
<td>129,070</td>
<td>117,834</td>
</tr>
</tbody>
</table>

#### Financial Metrics

<table>
<thead>
<tr>
<th></th>
<th>June 30, 2020</th>
<th>June 30, 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average age of plant</td>
<td>16.6</td>
<td>17.0</td>
</tr>
<tr>
<td>Long-term debt to capitalization</td>
<td>11.3%</td>
<td>12.3%</td>
</tr>
<tr>
<td>Net days in accounts receivable</td>
<td>48</td>
<td>65</td>
</tr>
<tr>
<td>Days cash on hand (all sources)</td>
<td>289</td>
<td>274</td>
</tr>
<tr>
<td>Case mix index</td>
<td>1.50</td>
<td>1.45</td>
</tr>
<tr>
<td>Patient collections as % of net revenue</td>
<td>101%</td>
<td>98%</td>
</tr>
<tr>
<td>Payer Mix</td>
<td>June 30, 2020</td>
<td>June 30, 2019</td>
</tr>
<tr>
<td>---------------------------------</td>
<td>--------------</td>
<td>--------------</td>
</tr>
<tr>
<td>Medicare &amp; Medicare Advantage</td>
<td>47%</td>
<td>47%</td>
</tr>
<tr>
<td>Medicaid</td>
<td>10%</td>
<td>13%</td>
</tr>
<tr>
<td>Other third-party payors</td>
<td>40%</td>
<td>37%</td>
</tr>
<tr>
<td>Patients</td>
<td>3%</td>
<td>3%</td>
</tr>
</tbody>
</table>

**Uncompensated Care**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Charity care – charges excluded from revenue</td>
<td>$ 15,104,000</td>
<td>$ 18,284,000</td>
</tr>
<tr>
<td>Charity care percentage</td>
<td>2.4%</td>
<td>3.3%</td>
</tr>
<tr>
<td>Estimated cost of providing uncompensated care</td>
<td>$ 17,488,090</td>
<td>$ 16,237,233</td>
</tr>
</tbody>
</table>

**Expenses by Function**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Healthcare services</td>
<td>83%</td>
<td>85%</td>
</tr>
<tr>
<td>General &amp; administrative</td>
<td>17%</td>
<td>15%</td>
</tr>
</tbody>
</table>
Information Technology

Telehealth

With the onset of the COVID-19 pandemic, the Information Technology (IT) department at Jefferson Regional implemented a rapid response initiative for Telehealth to introduce and implement telemedicine. This was a focused effort to enhance our ability to care for patients during the pandemic. We began with a quick start initiative, which allowed us to put real-time digital visit connections in the hands of our physicians to help avoid unnecessary visits, and allow Jefferson Regional to virtually deliver needed care such as diagnosis, consultation and treatments.

The second design phase of our Telehealth journey is now underway. By expanding our long-term initiative, this will allow Jefferson Regional to extend virtual access to our large rural patient base while reducing the travel burden. Since the Emergency Department is one of the most expensive elements of healthcare, Telehealth will also serve to reduce Emergency Department and Urgent Care visits, as well as a reduction in left-without-being-seen events and overall wait times for our patients.
In addition to the range of obstacles introduced with the COVID-19 pandemic, the Information Technology department at Jefferson Regional has also been challenged with increased activity by cyber criminals, as cyber-attacks were focused on hospitals and other critical infrastructure targets. Jefferson Regional (IT) Information Technology partnered with Dell/EMC to deploy an industry leading Cyber Vault air gap solution. This technology utilizes appliances that are not connected to the Internet, other devices or the company’s primary network. The premise behind the air gap technology is simple: leave no doors or windows open, and criminals will have no way in and data no way out. In addition to protecting the data itself, the Cyber Vault solution applies advanced encryption. During a cyberattack, backup infrastructure is often compromised or targeted and this technology ensures there is always one “Golden” copy in the Vault for a unified recovery.
It’s extremely exciting to be part of something brand new that carries the promise of the Jefferson Regional Foundation. We all know how important dependable quality healthcare is – not just to Pine Bluff but also to the other rural counties in Southeast Arkansas who depend on us for medical care. It is absolutely necessary to keep our community healthy and viable. More importantly, the mission of the Foundation is really for the next generation and beyond. We want to ensure that there are funds available to continue providing the finest healthcare services available to our children and grandchildren. It’s a key component to keeping Southeast Arkansas vital and growing for years into the future. We have assembled a Board of Directors whose members share that desire, and are committed to seeing it achieved. We will be sharing a number of plans with you for protecting and strengthening the position of Jefferson Regional within our community and beyond. **With your help, the future will be remarkable! For information on donating, please contact Laura Beth Shaner at 870-541-7210.**
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Annual Gifts

The following donations reflect gifts received by the Jefferson Regional Foundation from July 1, 2019 through June 30, 2020.

**Founder $10,000 +**

George Dunklin, Jr. Charitable Foundation
Mr. & Mrs. Brian Thomas

**Partner $5,000 – $9,999**

Dr. & Mrs. Ayman Alshami
Dr. & Mrs. Omar Atiq
Mr. & Mrs. Bill Bridgforth
Dr. Amy Cahill & Mr. Doug Cahill
Mr. & Mrs. Jack Hollingsworth, Jr.
Mr. & Mrs. Bill Jones
Mrs. Sissy Jones
Mr. & Mrs. Mac Norton
Mr. & Mrs. Bryan Jackson

**Leader $2,500 – $4,999**

Mr. & Mrs. George Makris
Mr. & Mrs. Peter Austin
Mr. & Mrs. David Beck
Dr. Carolyn Blakely
Dr. & Mrs. Roy Burrell
Mr. & Mrs. Mike Carter
Mr. & Mrs. Marty Casteel
Ms. Bea Cheesman
Mr. & Mrs. John Christopher
GTL Americas
Mr. & Mrs. Nick Cox
Mr. Rick David
Mullins Family Trust
Kline Family Foundation
Dr. & Mrs. Kim Kosmitis
Mrs. Ruth & Dr. Charles Mabry
Mr. & Mrs. Nick Makris
Dr. & Mrs. Asif Masood
Mr. & Mrs. Tommy May
Mr. & Mrs. Chuck Morgan
Dr. & Mrs. Reid Pierce

**Benefactor $1,000 – $2,499**

Dr. & Mrs. Marks Attwood
Mr. & Mrs. Peter Austin
Mr. & Mrs. David Beck
Dr. Carolyn Blakely
Dr. & Mrs. Roy Burrell
Mr. & Mrs. Mike Carter
Mr. & Mrs. Marty Casteel
Ms. Bea Cheesman
Mr. & Mrs. John Christopher
GTL Americas
Mr. & Mrs. Nick Cox
Mr. Rick David
Mr. & Mrs. Dean Davenport
Dr. Michelle Eckert & Captain John Eckert, PhD
Mrs. Louise Hickman
Mr. Ben Jackson
Kline Family Foundation
Dr. & Mrs. Kim Kosmitis
Mrs. Ruth & Dr. Charles Mabry
Mr. & Mrs. Nick Makris
Dr. & Mrs. Asif Masood
Mr. & Mrs. Tommy May
Mr. & Mrs. Chuck Morgan
Mr. & Mrs. Kirby Mouser
HHH Petroleum
Dr. & Mrs. Reid Pierce
Dr. & Mrs. Alan Pollard
Mr. & Mrs. Lee Smart, Jr.
Mr. & Mrs. Matt Soto
Southeast Arkansas College
Ms. Mary Ross Taylor
Mayor Shirley Washington
Mr. & Mrs. Matt Woodruff
Care Giver $500 – $999

Dr. & Mrs. Laurence Alexander
Dr. Khadija Khan & Dr. Meer Akbar Ali
Mr. & Mrs. Mac Bellingrath
Kevin & Tanja Bonnette
Ms. Patricia Brown
Dr. & Mrs. J. Clyde Campbell
Mr. & Mrs. Roger Dadlani
Mr. Robert Dill
Mr. & Mrs. Ted Drake
Mr. & Mrs. David Doggett
Mr. & Mrs. Charles Failla
Mr. & Mrs. Alan Harvill
Mr. & Mrs. Craig Hunt
Dr. & Mrs. Jeff Hunter
Mr. & Mrs. Jeremy Jeffery
Mr. & Mrs. Franklin Johnson
Dr. Gail Reede Jones
Mr. & Mrs. Marc Oudin
Mr. & Mrs. Steve Owen
Mr. Derek Pierce
Mr. & Mrs. Chad Pittillo
Mr. & Mrs. Scott Pittillo
Mr. & Mrs. Regin Reginio
Mr. & Mrs. Ron Powell
Mrs. Adam Robinson, Jr.
Mr. Scott Robinson
Mr. & Mrs. Mitch Rose
Dr. & Mrs. Harry Ryburn
Mr. & Mrs. Archie Sanders
Mr. & Mrs. Robert Siever
Marlyn B Simpson
Dr. & Mrs. P.B. Simpson, Jr.
Mr. & Mrs. Jack Talbot
Colonel Nathaniel Todd
Mr. & Mrs. Garland Tynes
Mr. Ryan Watley
# Annual Gifts Continued

## Supporter $250 – $499

<table>
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<tr>
<th>Name</th>
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<tr>
<td>Mr. &amp; Mrs. Michael Acosta, Sr.</td>
<td>Mr. &amp; Mrs. Larry Kennedy</td>
<td>Dr. &amp; Mrs. Ruston Pierce</td>
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<td>Mr. &amp; Mrs. David Bridgforth</td>
<td>Mr. &amp; Mrs. John Lawson</td>
<td>Mr. &amp; Mrs. Michael Powell</td>
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<td>Mr. &amp; Mrs. Walter Cash</td>
<td>Mr. &amp; Mrs. Jimmy McFall</td>
<td>Ms. LaTasha Randle</td>
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<td>Mr. Mark Charette</td>
<td>Mr. John McGraw</td>
<td>Mr. &amp; Mrs. Steven Shaner</td>
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<td>Mr. &amp; Mrs. Chuck Fuller</td>
<td>Mr. &amp; Mrs. Charlie McNew, Sr.</td>
<td>Mr. Charles Tadlock</td>
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<td>Mr. &amp; Mrs. Wayne Hassen</td>
<td>Mr. Iyad Owda</td>
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## Friend $100-249

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<tr>
<th>Name</th>
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<tr>
<td>Mr. Joel Carver</td>
<td>Lynann &amp; Kenny Hill</td>
<td>Ms. Kelli Peckham</td>
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<td>Mr. &amp; Mrs. Jeff Dunagan</td>
<td>Mr. &amp; Mrs. Reid McGee</td>
<td>Mr. &amp; Mrs. Chris Peterson</td>
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<td>Ms. Kelly Eubanks</td>
<td>Mr. &amp; Mrs. Matt Mosler</td>
<td>Mrs. Freddye Petett</td>
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<td>Ms. Quinci Floyd</td>
<td>Ms. Geneva Payne</td>
<td>Mr. &amp; Mrs. Burthel Thomas</td>
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<td>Mr. &amp; Mrs. Edmond W. Freeman, III</td>
<td>Mr. &amp; Mrs. Lee Pearce</td>
<td>Mr. &amp; Mrs. Ford Trotter</td>
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<tr>
<td>Mr. &amp; Mrs. Kelton Harrison</td>
<td>Mr. Mark Pearce</td>
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## Donor $1 – $99

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<tr>
<td>Mr. &amp; Mrs. David Cain</td>
<td>Mr. &amp; Mrs. David Bridgforth</td>
<td>Mr. &amp; Mrs. Edmond W. Freeman, III</td>
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<td>Mr. &amp; Mrs. Ted Carr</td>
<td>Mr. &amp; Mrs. Walter Cash</td>
<td>Mr. &amp; Mrs. Kelton Harrison</td>
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<td>Mr. &amp; Mrs. Roy Ferrell</td>
<td>Mr. Mark Charette</td>
<td>Mr. Patrick Neece</td>
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<td>Ms. Molly Hobson</td>
<td>Mr. John McGraw</td>
<td>Ms. Linda Osborne</td>
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<td>Ms. Elizabeth Matthews</td>
<td>Ms. Geneva Payne</td>
<td>Mr. &amp; Mrs. Lee Randle</td>
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<td>Mrs. Linda McNulty</td>
<td>Mr. Jeff Dunagan</td>
<td>Mr. Michael Westerfield</td>
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<td>Mr. Patrick Neece</td>
<td>Ms. Kelly Eubanks</td>
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<tr>
<td>Mr. Michael Westerfield</td>
<td>Mr. Mark Charette</td>
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</table>
Special Gifts In Honor Of

Sissy Jones
  Dr. & Mrs. Omar Atiq
  Mr. & Mrs. Marty Casteel

Jefferson Regional Staff
  Mr. & Mrs. Kirby Mouser

Special Gifts In Memory Of

J.W. Barber
  Mr. & Mrs. Ed Bailey

Calvin Bracy, M.D.
  Mr. Joel Carver
  Mr. & Mrs. Roy Ferrell
  Ms. Molly Hobson
  Mrs. Ruth & Dr. Charles Mabry
  Mrs. Linda McNulty
  Ms. Linda Osborne
  Mr. & Mrs. Chad Pittillo
  Ms. Bea Cheesman
  Beatrice D. Robey Trustee
  Mrs. Adam Robinson, Jr.
  Mr. & Mrs. Brian Thomas

Laykinn Marie Davies
  Mullins Family Trust

Lois Ann Merrill
  Mr. & Mrs. Ted Carr

Marjo Dill
  Mr. Robert Dill

Frank Merritt
  Mrs. Sissy Jones

Murphy Jones
  Mrs. Sissy Jones

Don Miller
  Dr. & Mrs. Marks Attwood

David Koch
  Mr. & Mrs. Mark Oudin

Charlie Neece
  Jefferson Regional IT Department

Andrew James Kosmitis
  Mr. & Mrs. Mike Carter

Bill O’Keefe
  Mr. & Mrs. Steven Shaner
Annual Gifts Continued

Winter Wonderland Event Sponsors

Presenting Sponsor $25,000

Simmons Bank

Miracle Sponsors $15,000

CDI Contractors
Dr.’s Orders Pharmacy
First Arkansas Insurance
Mitchell Williams

Relyance Bank
Saracen Casino Resort
SCP Health

Life Sponsors $10,000

George Dunklin, Jr. Charitable Foundation
Kindred
Sissy’s Log Cabin
Shepherd Tipton & Hurst

Commitment Sponsor $7,500

BKD

Promise Sponsors $5,000

ADAMS Management Services Corporation
Dr. Amy Cahill & Mr. Doug Cahill
Arkansas Blue Cross Blue Shield
Complete Care

Express Employment Professionals
Healogics, Inc.
Jacqueline & Michael Retzer
Jefferson Home Care
Pine Bluff Sand & Gravel Company

Ramsay, Bridgforth Law Firm
Sodexo Healthcare
TEG Architects
Trotter Auto Group

Hope Sponsors $2,500

Bail Bond Financing
Bridges Law Firm
GTL Americas

Hunter’s Animal Hospital
Kline Family Foundation
Mid Ark Surgical

MK Distributers
Smart Auto Group
State Volunteer Mutual Insurance Company
Annual Gifts Continued

Winter Wonderland Event Sponsors

BKD
Commitment Sponsor $7,500

Simmons Bank
Presenting Sponsor $ 25,000

Miracle Sponsors $15,000

ADAMS Management

Services Corporation

Dr. Amy Cahill &
Mr. Doug Cahill

Arkansas Blue Cross
Blue Shield

Complete Care

Express Employment Professionals

Healogics, Inc.

Jacqueline & Michael Retzer

Jefferson Home Care

Pine Bluff Sand & Gravel Company

Ramsay, Bridgford Law Firm

Sodexo Healthcare

TEG Architects

Trotter Auto Group

Promise Sponsors $5,000

Hope Sponsors $2,500

CDI Contractors

Dr.’s Orders Pharmacy

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Mitchell Williams

Life Sponsors $10,000

George Dunklin, Jr. Charitable Foundation

Kindred

Sissy’s Log Cabin

Shepherd Tipton & Hurst

Relyance Bank

Saracen Casino Resort

SCP Health

Bail Bond Financing

Bridges Law Firm

GTL Americas

Hunter’s Animal Hospital

Kline Family Foundation

Mid Ark Surgical

MK Distributers

Smart Auto Group

State Volunteer Mutual Insurance Company
Senior Leadership

Brian Thomas .................................................. President & Chief Executive Officer

Peter Austin .................................................. Vice President & Chief Operating Officer

Jeremy Jeffery ............................................... Vice President & Chief Financial Officer

Louise Hickman, R.N. ........................................ Vice President & Chief Nursing Officer

Reid Pierce, M.D. ............................................. Vice President & Chief Medical Officer

Bryan Jackson ................................................ Vice President & Chief Administrative Officer

Mary Daggett ................................................ Vice President & Chief Quality Officer

Alan Harvill .................................................... Chief Information Officer

Michelle Powell, R.N. ....................................... Assistant Chief Nursing Officer

Wendy Talbot .................................................. Chief Experience Officer
JHA Board Members

Janice Acosta
Frank Anthony
Drew Atkinson
David Bridgforth
David Brown

Amy Cahill, M.D.
James A. Campbell, M.D.
Marty Casteel
Michelle Eckert, M.D.
Annette Kline

George Makris
Joann Mays, M.D.
Chuck Morgan
Scott Pittillo
Daniel Robinson

Annette Kline
Immediate Past JHA Board Chair

Scott Pittillo
New JHA Board Chair

JHA Association Membership

Dr. Laurence Alexander
Carolyn Blakely
Joy Blankenship
Alyson Bradford
Julie Bridgforth
Judge Earnest Brown
Steven Brown
Amy Cahill, M.D.

Clyde Campbell, M.D.
Monte Coleman
Michelle Eckert, M.D.
Rev. Jimmy Fisher Sr.
Mildred Franco
Chris Hart
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Al Lowery
John Lytle, M.D.
Carla Martin, J.D.
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Wes McNulty
Toni Middleton, M.D.
Natasha Murry Norman
Nancy Oudin

Fred Reed
Daniel Robinson
Ralph Siever
Harvey Sizemore
Catherine Smart
George Talbot
Ryan Watley